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## South African Load Test Services (Pty) Ltd.

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### Quality Policy Statement

I, the Managing Director of **South African Load Test Services (Pty) Ltd** as well as the employees are committed to deliver load testing and inspection services that continually satisfy or exceed our customers' expectations by means of implementing an **ISO 9001:2015 Quality Management System**.

To attain this objective, I, the undersigned being the Managing Director shall ensure that the Quality Management System is documented, implemented, effective, understood, maintained and communicated to all the personnel throughout all levels of the organisation.

In pursuit of this policy, we shall ensure that our services are supplied on time to meet their intended purpose and performance criteria, and at the right price, in conformance with the requirements, expectations and needs of all our customers. We shall ensure that continual improvement of performance is realised by using the latest available techniques within the industry.

The Commercial Manager has been appointed as the Management Representative and shall ensure that the Quality Management System is adhered to by means of conducting Internal Audits and regular reviews of the Quality Management System to monitor its suitability, adequacy and effectiveness.

Quality objectives shall be established at all relevant functions and levels of the organisation and shall be reviewed to ensure that quality is achieved.

This Policy Statement shall provide a framework for establishing and reviewing quality objectives.

### Quality Management System Objectives

1. To maintain **South African Load Test Services (Pty) Ltd** listing to the requirements of **ISO 9001 : 2015**
2. To strive for continuous improvement of performance by regular reviews of suitability, adequacy and effectiveness of the Quality Management System
3. To continuously monitor the measurable objectives, which are turn-around time and quality of service through the implementation and monitoring of the work flow time line sheet as well as the client feed back forms.

In fulfillment of the above policy requirements, we shall assign adequate resources for the Quality Management System and shall ensure that personnel are competent to perform their duties with excellence.

Revision: 05

Dated: 21/08/2016

Reviewed By: Elmarie Santo: \_\_\_\_\_  
Commercial Manager

Approved By: Jonathan Posthumus: \_\_\_\_\_  
Managing Director